

Laundry App / Laundry & Dry Cleaning Booking Platform

Business Overview

A complete Laundry Booking Platform where customers can:

- Book Laundry Services
- Schedule Pickup & Delivery
- Dry Cleaning
- Ironing Services
- Wash & Fold
- Express Laundry
- Carpet/Sofa Cleaning
- Shoe & Bag Cleaning
- Track Orders Online

This platform supports:

- Laundry Shops
 - Dry Cleaning Stores
 - Home Laundry Services
 - Ironing Services
 - Pickup & Delivery Partners
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Customer / User Modules

Authentication

- Splash Screen
- Intro / Onboarding Screens
- Login
- Register
- OTP Verification
- Forgot Password
- Social Login (Google / Apple)

Home Dashboard

- Home Dashboard
- Nearby Laundry Shops
- Featured Laundry Services
- Express Delivery Services
- Offers & Discounts
- Subscription Plans
- Banner Sliders
- Quick Booking Button

Laundry Services Categories

- Wash & Fold
- Wash & Iron
- Dry Cleaning
- Steam Ironing
- Premium Laundry
- Express Laundry
- Shoe Cleaning
- Bag Cleaning
- Carpet Cleaning
- Curtain Cleaning
- Sofa Cleaning
- Blanket Cleaning

Laundry Booking Module

- Create Laundry Booking
- Select Laundry Services
- Select Clothes Quantity
- Select Pickup Address
- Select Pickup Date & Time
- Select Delivery Date & Time

- Special Instructions
 - Order Summary
 - Booking Confirmation
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Product & Add-ons Module

- Detergent Add-ons
 - Fabric Softener Options
 - Premium Perfume Options
 - Packaging Options
 - Express Service Charges
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Order Tracking Module

- Live Order Tracking
 - Pickup Status
 - Laundry Processing Status
 - Out for Delivery
 - Delivered Status
 - OTP Delivery Verification
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Pricing & Billing

- Dynamic Pricing
 - Service-wise Pricing
 - Weight-based Pricing
 - Coupon System
 - Wallet System
 - Online Payments
 - COD Option
 - Invoice Download
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Subscription & Membership

- Monthly Laundry Packages
 - Weekly Laundry Plans
 - Family Plans
 - Corporate Laundry Plans
 - Membership Discounts
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Customer Profile

- My Profile
 - Saved Addresses
 - My Orders
 - Reorder Laundry
 - Saved Preferences
 - Notifications
 - Wallet & Loyalty Points
 - Settings
 - Logout
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Communication Module

- In-App Chat
 - Call Laundry Shop
 - WhatsApp Integration
 - Push Notifications
 - SMS & Email Notifications
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Support & Information Pages

- About Us
- Contact Us
- FAQ

- Terms & Conditions
 - Privacy Policy
 - Refund Policy
 - Customer Support
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Laundry Vendor / Shop Modules

Vendor Authentication

- Laundry Login
 - Laundry Registration
 - OTP Verification
 - Business Verification
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Laundry Dashboard

- Dashboard Overview
 - Total Orders
 - Revenue Counter
 - Pending Pickups
 - Active Orders
 - Completed Orders
 - Analytics Overview
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Service Management

- Add Laundry Services
- Edit Services
- Delete Services
- Service Pricing
- Weight Pricing
- Add Offers & Discounts
- Manage Availability

Order Management

- Manage Bookings
- Accept/Reject Orders
- Pickup Scheduling
- Delivery Scheduling
- Order Status Updates
- Invoice Management
- Refund Management

Pickup & Delivery Management

- Assign Delivery Partner
- Pickup Tracking
- Delivery Tracking
- OTP Verification
- Route Management

Customer Management

- Customer Database
- Customer Preferences
- Repeat Customers
- Customer Reviews
- Loyalty Management

Reports & Analytics

- Daily Sales Reports
- Revenue Reports

- Laundry Performance
 - Pickup & Delivery Reports
 - Customer Reports
 - Subscription Reports
 - Download Reports PDF/Excel
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Subscription & Monetization

- Vendor Subscription Plans
 - Featured Laundry Listings
 - Advertisement Packages
 - Commission Settings
 - Wallet & Earnings
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Delivery Partner Modules

Delivery Authentication

- Delivery Login
 - Delivery Registration
 - OTP Verification
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Delivery Dashboard

- Assigned Pickups
 - Assigned Deliveries
 - Route Navigation
 - Pickup Confirmation
 - Delivery Confirmation
 - Earnings Summary
 - Delivery History
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Admin Panel

Admin Authentication

- Admin Login
 - Forgot Password
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Admin Dashboard

- Total Customers
 - Total Laundry Shops
 - Total Orders
 - Revenue Analytics
 - Delivery Overview
 - Subscription Revenue
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Vendor Management

- Approve Laundry Shops
 - Verify Businesses
 - Manage Vendors
 - Block/Unblock Vendors
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Marketplace Management

- Manage Services
 - Manage Categories
 - Manage Offers
 - Featured Listings
 - Pricing Control
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Order & Delivery Management

- Monitor Orders
 - Pickup Tracking
 - Delivery Tracking
 - Refund Management
 - Dispute Resolution
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User Management

- Manage Customers
 - Manage Delivery Partners
 - Manage Support Tickets
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CMS & Settings

- Banner Management
 - Coupons & Offers
 - Push Notifications
 - Email/SMS Templates
 - Tax Settings
 - Delivery Charges
 - Platform Settings
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Extra Advanced Features

AI & Smart Features

- AI Pickup Scheduling
- Smart Delivery Routing
- AI Customer Recommendations
- Smart Subscription Suggestions

Optional Advanced Features

- Multi-City Support
- Multi-Language Support
- Corporate Laundry Contracts
- Hotel Laundry Integration
- QR Code Order Tracking
- Smart Locker Pickup System
- Referral Program
- Loyalty Program

Monetization Model

- Laundry Service Commission
- Delivery Charges
- Vendor Subscription Plans
- Featured Listings
- Advertisements
- Premium Membership Plans
- Express Service Charges

Main Business Flow

Customer Flow

Select Service → Schedule Pickup → Laundry Processing → Delivery → Payment

Laundry Vendor Flow

Receive Booking → Pickup Clothes → Process Laundry → Assign Delivery → Complete Order

Delivery Partner Flow

Pickup Clothes → Deliver to Laundry → Deliver Back to Customer

Admin Flow

Manage Vendors → Monitor Orders → Handle Revenue → Control Platform Operations